



eServices version 1.0 will be discontinued **effective April 30th** and all users will be updated to version 2.0. There will be no functionality lost, but the user interface will appear different.

Key Differences you will notice in eServices 2.0:

- The applications are sorted by functional area
- Widgets are on the front page for news, approvals and favorites
- Ability to navigate between applications through the menu and not having to come back to the main eServices page

Do I need to do anything?

You do not have to make any changes at this time. eServices 1.0 users will be automatically updated to the eServices 2.0 version on April 30th.

You can view the tutorial on how to navigate in eServices 2.0. You must be logged in to eServices to access.

<https://www.capnhq.gov/preview/Account/Tutorials.aspx>

Can I get access to eServices 2.0 now?

Yes! You can manually update to eServices by selecting the checkbox in the middle of eServices as shown below.

New! eServices Beta

You have been selected to test the new eServices. Click the link below to start exploring. If you would like to go to the new eServices when you log in, check the checkbox below. If you find any issues, please let us know through the help desk with a subject of "eServices Beta".

[Click here to test out the new eServices.](#)

Check this checkbox to be redirected to the new eServices when you log in.

If you have any issues, please submit a helpdesk ticket using our CAP eServices Helpdesk by logging into eServices and selecting the Help Desk link or at <https://capnhq.crmdesk.com/login.aspx?action=ask> .

Regards,
Civil Air Patrol IT